

**RVS COLLEGE OF ENGINEERING & TECHNOLOGY, COIMBATORE**

**STUDENT SATISFACTION SURVEY- RESULTS**

**ACADEMIC YEAR 2020-2021**

**ABOUT THE SURVEY:**

Students of an Institution form the core of the stakeholders and all the activities undertaken by the institute are focused on creating a barrier free and conducive environment for excelling in their academics. In the process the institution strives to achieve its program objectives as laid down in the policy document.

It becomes imperative for any institution to reiterate that, it is achieving its set goals and therefore it becomes necessary to elicit perceptions and opinions of the students who are the foremost stakeholders and identify the deviations if any, to improve the system and hence this survey is being carried on.

**SURVEY PROCESS:**

The survey is conducted and reported by Internal Quality Assessment Cell (IQAC) with support of Heads and Coordinators of all the departments. The questioners were prepared in the form of Google form and circulated to all the departments and then to students through coordinators.

The responses obtained on these dimensions are compiled into a spread sheet, analyzed and logical conclusions are drawn there from. As all the values are represented in terms of percentage, a value above 50 indicates an above average satisfaction. The weighted average value of student satisfaction is obtained after assigning weightage to the parameters on the basis of judgment applied by the members of IQAC.

The results of the survey will help the institution to understand both short term and long term needs of the students and initiate remedial action to improve the facilities wherever it is required. The outcome of this survey will provide a base for planning for the future.

The IQAC sincerely thank all the members of the Management, Principal, and Heads of the Departments & Staff, coordinators of the Departments for permissions and implementation of the survey. IQAC conveys thanks to the students who have expressed their opinions and/or views sincerely.

**STUDENT SATISFACTION SURVEY- RESULTS:**

Total number of students in the academic year 2020-2021 : 788

Total number of students participated in the survey : 210

Q. No.	Option A	Option B	Option C	Option D	Option E
1	143	51	12	3	1
2	85	86	37	1	1
3	84	90	35	1	0
4	132	53	25	0	0
5	90	78	40	2	0
6	95	71	44	0	0
7	130	66	14	0	0
8	78	77	46	7	2
9	83	102	15	7	3
10	92	89	28	1	0

The students are the building blocks of any institution. The development of the institution can be easily interpreted by satisfying the students through feedbacks and surveys. Student Satisfaction Survey is one of the surveys to develop the Institution in academic as well as non-academic related matters. This survey includes ten questionnaires with 5 point scale. The scale measures 5,4,3,2 and 1 indicate Excellent, Very Good, Good, Fair

and Unfair. The above table demonstrates the responses observed on the given scale as against the respective parameters. As a higher proportion of students respond as excellent and Very Good. Also, a lower proportion of students respond as Fair and Unfair.

Regarding the coverage of syllabus, 92% of the students are fully satisfied and a very minimum (7.6%) of the students are not fully satisfied. 40 % of the students appreciated the preparation level of the teachers for the class with remark excellent and 41 % with remark very good.

Having the continuous efforts of the Institution 63% of the students mentioned that the support of the mentor system for the students performance is arranged on regular basis. 79% of the students gained the satisfaction level excellent and very good by the teachers while explaining the concepts.

Regarding the improvement of teaching-learning process, 93% of the students agree (Always & Usually) the efforts put by the Institution. The encouragement level to participate in co / extracurricular activities is around 37% in the excellent cases and 36% in very good. This analysis shows that the participation encouragement in co/ extracurricular activities is the least.

The usage of audio visual aids / LCD Projector in teaching learning is appreciated to great extend by 40%. In overall, 84% students have given the comments that the quality of teaching learning process in the institute is excellent and very good.

### **Recommendations from the Survey**

The overall satisfaction level of students of Global Academy of Technology as seen by Student Satisfaction survey is around 84%. The following are the issues on which the students have shown concern:

- Internship, industrial visits and industry-institute interaction need to be increased. Proper arrangements are required for internship activities
- Increase number of quality guest lectures and workshops and initiating online skill development programs during the covid lockdowns.
- Provide scope for cultural activities
- To conduct Various Courses Based on programming languages to improve our learning skills

- Boosting the placement drives especially during the Covid lockdowns
- Conduct virtual training like in oil plants

## CONCLUSION

The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey more than 98.5 % of the participants responded that they are satisfied with the services rendered by the college. With the implementation of the improvement actions identified in this survey, we are expecting better results in the next year



  
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